

## ABOUT SERCAP

Southeast Rural Community Assistance Project, Inc. (SERCAP) is a 501(C)3 nonprofit organization that provides training, technical, and financial assistance to both low-to-moderate income (LMI) individuals and rural communities to address water, wastewater, housing, and community development needs. Initially founded in Virginia, the organization has expanded to serve seven southeastern states, including: Delaware, Maryland, Virginia, North Carolina, South Carolina, Georgia, and Florida.

## SERCAP'S MISSION

SERCAP'S Mission is to improve the quality of life for low-income individuals by promoting affordable water and wastewater facilities, community development, environmental health, and economic self-sufficiency.

## SERCAP'S IMPACT

Since the agency's founding in 1969, SERCAP's programs and services have positively impacted rural communities and LMI individuals through the provision of adequate access to clean, safe drinking water, environmentally sound wastewater facilities, improved community infrastructure, and affordable housing that is warm, safe, and dry.

*\*When accessing SERCAP's services if you need assistance due to language barriers, mobility impairments, visual or hearing impairments, or other disabilities please let SERCAP staff know, so the agency can provide necessary accommodations.*

*\*\*SERCAP is an equal opportunity provider and employer.*

**GET ASSISTANCE.  
VOLUNTEER.  
DONATE.**

**SOUTHEAST RURAL COMMUNITY  
ASSISTANCE PROJECT, INC.**

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[www.sercap.org](http://www.sercap.org)



# Southeast Rural Community Assistance Project, Inc.

*Water. Life. Community.™*

## *Water/Wastewater Operator and Stormwater Management Training*

*- A World of Career Opportunities!*



## CAREERS IN WATER/WASTEWATER OPERATIONS AND STORMWATER MANAGEMENT

State-certified Water/Wastewater Operators and Stormwater Managers, run community water/wastewater systems so that residents and businesses have reliable access to clean, safe drinking water, environmentally sound wastewater facilities, and well managed local infrastructure.

Water/Wastewater and Stormwater Professionals:

- Water Operators treat water, making it safe to drink.
- Wastewater Operators remove harmful pollutants from domestic and industrial liquid waste so it is safe to return to the environment.
- Water/Wastewater Operators manage a system of machines, often through a system of control boards, to transfer and/or treat water and/or wastewater.
- Stormwater Managers control the use of stormwater runoff in a community through: planning for runoff; maintaining stormwater systems; and regulating the collection, storage, and movement of stormwater.



*\*SERCAP's Water/Wastewater Operator and Stormwater Management Training Program is made possible by Funding from Spring Point Partners.*

## TRAIN TO BE A WATER/WASTEWATER OPERATOR OR STORMWATER MANAGER

SERCAP has partnered with Mountain Empire Community College to provide a comprehensive Water/Wastewater Operator Training Program. SERCAP will help interested individuals to prepare for the program, register for classes, apply for financial assistance, study for the certification exam, and find an internship/apprenticeship with a water/wastewater treatment facility. The Program is designed to provide participants with the tools, resources, and support needed, to get them trained and into the workforce.

- Program classes are delivered Online, followed by a 6-month in-person internship at a water/wastewater treatment plant.
- SERCAP places participants in an internship and assists in making connections in this new career
- After 6 months working in a water/wastewater facility, participants will be eligible to sit for the state licensing exam.

SERCAP's Water/Wastewater Operator and Stormwater Management Training Program will help participants to succeed by providing:

### *Pre-Training Assistance*

- Support to complete GED, if needed
- Application Assistance for Financial Aid
- Registration Assistance for Classes
- Supplies, including a Laptop Computer

### *Training Assistance*

- Placement Services to assist Participants in securing an Internship/Apprenticeship at a Water/Wastewater Treatment Facility

### *Post-Training Assistance*

- State Certification Exam Preparation/ Tutoring Assistance
- Financial Assistance to cover State Exam Fee
- Networking and Job Placement Services



*\*SERCAP Water/Wastewater Operator and Stormwater Management Training Program is made possible by Training from Mountain Empire Community College.*



## BENEFITS OF BEING A WATER/WASTEWATER OPERATIONS OR STORMWATER PROFESSIONAL

Water/Wastewater operators are the first line of defense in public health. They deliver safe, plentiful drinking water to their customers and ensure that fire hydrants have enough water to fight fires. Being a water operator is a very meaningful career choice—you make a huge, positive difference in the health of your community.

Water/wastewater operators have an average nationwide salary of \$40,000 per year, but experienced operators can earn around \$80,000 per year in large communities—more in supervisory positions. Many utilities offer excellent benefits and opportunities for career advancement.

Many water operators are retiring, and there is expected to be an operator shortage in the near future. It's a great time to enter this industry, whether you're just starting your career or looking for a career change!

*For more information or to apply to participate in the program, contact SERCAP at 540-345-1184, or visit the agency on-line at [www.sercap.org](http://www.sercap.org).*